Customer Website Terms and Conditions

For the website

admin.assessme.me

Operated by Assessme911 Ltd

Effective Date: 07/08/2026

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1. About These Terms

1.1 These Terms and Conditions (“Terms”) govern access to and use of the website assessme.me (“Website”) and the services provided through it by Assessme911 Ltd (“Assessme911”, “we”, “us”, or “our”).

1.2 By creating an account, purchasing vouchers, accessing, or using the Website, you agree to be legally bound by these Terms.

1.3 These Terms apply to:

- employers;
- employment agencies;
- recruitment businesses;
- HR consultants;
- professional advisers; and
- any other organisation or individual using the Website for business or recruitment-related purposes,

(each referred to in these Terms as a “Customer”, “you”, or “your”).

1.4 If you are using the Website on behalf of an organisation, you confirm that you have authority to bind that organisation to these Terms.

1.5 If you do not agree to these Terms, you must not use the Website.

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2. The assessme.me Service

2.1 assessme.me is an online assessment platform that enables Customers to invite individuals (“Participants”) to complete assessments for purposes including:

- recruitment;
- candidate screening;
- employment suitability;

- workforce assessment;
- professional development;
- behavioural analysis; and
- HR consultancy services.

2.2 Participants may include:

- job applicants;
- prospective employees;
- existing employees;
- contractors; or
- other individuals assessed by or on behalf of a Customer.

2.3 Access to assessments is controlled through unique 12-digit voucher codes (“Vouchers”).

2.4 Customers must purchase Vouchers in advance before Participants can start their assessments.

2.5 Each Voucher:

- is unique;
- may only be used once unless expressly stated otherwise;
- must not be copied, resold, or transferred unlawfully;
- has no cash value; and
- may be subject to an expiry date notified at the time of purchase.

2.6 We reserve the right to suspend, invalidate, or cancel any Voucher where we reasonably believe there has been fraud, misuse, unauthorised activity, or breach of these Terms.

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3. Account Registration and Security

3.1 Customers may be required to create an account to use the Website.

3.2 You agree that all information provided during registration is accurate, complete, and up to date.

3.3 You are responsible for:

- maintaining the confidentiality of login credentials;
- restricting access to your account;
- all activity carried out using your account; and
- ensuring that authorised users comply with these Terms.

3.4 You must notify Assessme911 immediately if you suspect unauthorised access to your account or security breach.

3.5 We may suspend or terminate accounts where false information, misuse, or suspicious activity is identified.

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4. Purchase of Vouchers

4.1 Vouchers must be purchased in advance through the Website or by another method approved by Assessme911.

4.2 All prices are:

- exclusive of VAT unless stated otherwise; and
- subject to change at any time before purchase.

4.3 Payment must be made in accordance with the agreed payment terms.

4.4 Failure to make payment when due may result in:

- suspension of access to the Website;
- cancellation of unpaid Vouchers; and/or
- termination of your account.

4.5 Unless required by law or agreed in writing by Assessme911:

- purchases are non-refundable; and
- unused Vouchers are non-refundable.

4.6 Any expiry period applying to Vouchers will be notified at the time of purchase.

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5. Permitted Use

5.1 Customers may use the Website solely for lawful business purposes relating to:

- recruitment;
- employment assessment;
- workforce evaluation;
- HR consultancy;
- professional advisory services; and
- professional development.

5.2 Customers must not:

- use the Website unlawfully or fraudulently;
- upload malicious code or harmful material;
- interfere with Website operation or security;

- attempt to reverse engineer any part of the Website;
- reproduce or exploit assessment materials without permission;
- use automated systems or bots without written consent; or
- misuse assessment reports or Participant data.

5.3 Customers using the Website on behalf of third parties remain fully responsible for:

- ensuring lawful use of the Website;
- obtaining all necessary permissions and authorities; and
- compliance by their employees, contractors, agents, and clients.

5.4 Customers are solely responsible for ensuring that their use of assessment results complies with:

- employment law;
- equality legislation;
- anti-discrimination laws; and
- all other applicable laws and regulations.

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6. Participant Data and Privacy

6.1 Customers acknowledge that use of the Website may involve the collection and processing of personal data relating to Participants.

6.2 Each party agrees to comply with all applicable data protection laws, including:

- the UK GDPR; and
- the Data Protection Act 2018.

6.3 Customers warrant that they:

- have a lawful basis for processing Participant data;
- have provided appropriate privacy notices where required; and
- have obtained any necessary consents or permissions.

6.4 Where a Customer acts on behalf of a third party, including an employer client, the Customer confirms that it has full authority to:

- provide Participant data to Assessme911; and
- use assessment results for the intended purposes.

6.5 Assessme911 processes personal data in accordance with its Privacy Policy and any applicable data processing agreement.

6.6 Customers are responsible for keeping assessment reports and Participant information secure and confidential.

7. Assessment Results

7.1 Assessments and reports are intended as professional guidance tools only.

7.2 Assessme911 does not guarantee:

- the suitability of any Participant;
- future job performance;
- recruitment outcomes;
- employee conduct; or
- the accuracy or completeness of assessment interpretations.

7.3 Customers must not rely solely on assessment results when making:

- recruitment decisions;
- employment decisions;
- promotion decisions; or
- contractor engagement decisions.

7.4 All hiring, recruitment, consultancy, employment, and business decisions remain the sole responsibility of the Customer and/or its clients.

7.5 Assessme911 accepts no liability arising from decisions made based on assessment outputs.

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8. Intellectual Property

8.1 All intellectual property rights in the Website, including:

- software;
- assessments;
- reports;
- databases;
- content;
- branding; and
- materials,

remain the property of Assessme911 or its licensors.

8.2 Customers are granted a limited, non-exclusive, non-transferable licence to use the Website for internal business purposes only.

8.3 Customers must not:

- copy or reproduce assessment materials;
- modify reports or assessments;
- create derivative works;
- remove copyright notices; or
- commercially exploit Website content without written consent.

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9. Website Availability

9.1 Assessme911 will use reasonable efforts to maintain Website availability.

9.2 However, we do not guarantee uninterrupted or error-free access.

9.3 We may:

- suspend the Website for maintenance;
- update or modify features;
- restrict access; or
- discontinue services,

without liability where reasonably necessary.

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10. Limitation of Liability

10.1 Nothing in these Terms excludes liability that cannot lawfully be excluded.

10.2 Subject to clause 10.1, Assessme911 shall not be liable for:

- indirect or consequential loss;
- loss of profit;
- loss of business opportunity;
- reputational damage;
- loss of data;
- recruitment losses; or
- employment-related claims.

10.3 Assessme911 shall not be liable for decisions made by Customers or third parties based on assessment results.

10.4 Our total aggregate liability arising under or in connection with these Terms shall not exceed the total amount paid by the Customer to Assessme911 during the previous 12 months.

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11. Indemnity

11.1 Customers agree to indemnify and hold harmless Assessme911 against all claims, losses, liabilities, costs, and expenses arising from:

- misuse of the Website;
- breach of these Terms;
- unlawful processing of personal data;
- unauthorised use on behalf of third parties; or
- recruitment or employment decisions made by the Customer or its clients.

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12. Suspension and Termination

12.1 Assessme911 may suspend or terminate access to the Website immediately where:

- these Terms are breached;
- unlawful activity is suspected;
- payment obligations are not met; or
- continued access creates legal, reputational, or security risk.

12.2 Upon termination:

- access rights immediately cease;
- unused Vouchers may be cancelled without refund where termination results from breach; and
- accrued rights and obligations survive termination where applicable.

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13. Confidentiality

13.1 Each party agrees to keep confidential all non-public information obtained from the other party in connection with the Website and services.

13.2 Confidential information may only be disclosed:

- where required by law;
- to professional advisers under confidentiality obligations; or
- with prior written consent.

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14. Changes to These Terms

14.1 Assessme911 may amend these Terms at any time by publishing updated Terms on the Website.

14.2 Continued use of the Website following publication of revised Terms constitutes acceptance of those revised Terms.

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15. Governing Law

15.1 These Terms are governed by the laws of England and Wales.

15.2 The courts of England and Wales shall have exclusive jurisdiction over any dispute arising under or in connection with these Terms.

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16. Contact Information

If you have questions regarding these Terms, please contact:

Assessme911 Ltd
Website: assessme.me
Email: support@assessme911.com